

QUALITY REPORT FOR STATISTICAL SURVEY
Libraries (KNJI-1)
for 2024

Organisation unit: Demographic and Social Statistics Directorate – Education, Culture and
Information Society Statistics Department
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0. Basic information

- Purpose, goal, and subject of the survey

Data on libraries that operated on the territory of the Republic of Croatia in 2024 were obtained by processing the administrative database of the National and University Library. A total of 1 885 libraries were covered, which included one national library, 132 libraries at institutions of higher education, university and scientific libraries, 105 specialised libraries, 312 public libraries, 968 libraries in basic schools and 367 libraries in secondary schools. In 2024, of the total number of libraries, 10% were autonomous, 13% were part of another library and 77% were part of another institution, enterprise or educational institution.

- Reference period

Calendar year

- Legal acts and other agreements

Annual Implementation Plan of Statistical Activities of the Republic of Croatia for 2025 (NN, No. 29/25)
Official Statistics Act (NN, Nos 25/20, 155/23 and 124/25 – corr.)

Law on Libraries and Library Activity (NN, Nos 17/19, 98/19, 114/22 and 26/24)

Decision on the National Classification of Activities 2025 – NKD 2025 (NN, No. 47/24)

Register of Spatial Units – RPJ (codes of cities/municipalities, villages)

Ordinance on the Register of Spatial Units (NN, No. 37/20)

ISO 2789:2022 Information and documentation – International library statistics

- Classification system

Classification of territorial units for statistics

- Statistical concepts and definitions

Library is a legal entity that performs the library activity in accordance with the provisions of the Library and Library Activity Act.

According to the purpose and library contents, libraries are categorised as follows: national library, libraries at institutions of higher education, university and scientific libraries, specialised libraries, public libraries and school libraries.

Autonomous library is an independent public institution, that is, a registered legal entity, which performs the library activity in accordance with the Library and Library Activity Act.

Library that is a part of another library is an organisational unit of an institution or another legal entity that performs the library activity in accordance with the Library and Library Activity Act.

Library branch/subsidiary is an organisational part of the administrative unit of a library situated on a separate location, which provides services to users.

- Statistical units

National library, library institution of higher education, university library or scientific library, specialised library, public library, library in basic school or library in secondary school.

- Statistical population

The statistical survey covers all libraries that existed on the territory of the Republic of Croatia on 31 December 2024.

1. Relevance

1.1 Data users

National users of data: ministries and other public administration bodies, academic community, media, general public.

International users: policy DG of the European Commission.

1.1.1 User needs

State institutions use data for projects and strategies of national importance. Researchers use data for scientific research and also use confidential data for scientific purposes. Students use data for preparation of graduation and seminar works. Enterprises use data for market analyses and business purposes. Others use data as general information. External users, in most cases, request more detailed data than those published.

1.1.2 User satisfaction

The first user satisfaction survey of the Croatian Bureau of Statistics was conducted in 2013, the next one in 2015 and 2022, and the last one at the end of 2024. The results of the survey are available on the website of the Croatian Bureau of Statistics – [User satisfaction surveys](#).

1.2. Completeness

The survey was conducted in the Croatian Bureau of Statistics. It is in accordance with all national legislation.

1.2.1 Data completeness rate

The data completeness rate is 100%.

2. Accuracy and reliability

2.1. Sampling error

Not applicable. The survey is not sample based.

2.1.1 Sampling error indicators

Indicator for this survey is not applicable.

2.2. Non-sampling error

Not applicable.

2.2.1. Coverage error

Not applicable.

2.2.2. Overcoverage rate

Indicator for this survey is not applicable.

2.2.3. Measurement error

Treatment includes logical and arithmetical control, and the resulting errors are phone verified at the reporting units before correction.

2.2.4. Non-response error

Reporting units are contacted by telephone.

2.2.5. Unit non-response rate

Indicator for this survey is not applicable.

2.2.6. Item non-response rate

Indicator for this survey is not applicable.

2.2.7. Processing error

Incorrectly entered data, either at the reporting unit or in the processing, passes through logical and arithmetical control and all information is checked and corrected if necessary.

2.2.8. Imputation rate

Indicator for this survey is not applicable.

2.2.9. Model assumption error

Not applicable.

2.3. Data revision

2.3.1. Data revision – policy

The users of statistical data are informed about revisions on the website of the Croatian Bureau of Statistics, on the link – [General Revision Policy of the CBS](#).

2.3.2. Data revision – practice

Survey does not disseminate preliminary results and that is the reason why the regular data revision does not exist.

2.3.3. Data revision – average size

Indicator for this survey is not applicable.

2.4. Seasonal adjustment

Not applicable.

3. Timeliness and punctuality

3.1. Timeliness

September for the previous calendar year.

3.1.1. Timeliness – first results

Indicator was not computed for this survey.

3.1.2. Timeliness – final results

Timeliness – final results is T + 9.

3.2. Punctuality

All planned releases were published on time according to the Calendar of Statistical Data Issues.

3.2.1. Punctuality – delivery and publication

Delivery and publication is 0.

4. Accessibility and clarity

First Release on the Croatian Bureau of Statistics internet site – electronic version of First Release.

4.1. News release

[Libraries, 2024](#)

4.2. Online database

There is no online database.

4.3. Microdata access

The conditions under which certain users can access microdata are regulated by the [Ordinance on conditions and terms of access and use of confidential statistical data of the Croatian Bureau of Statistics for scientific purposes](#) (NN, No. 5/23).

4.4. Documentation on methodology

Methodological documents are published in First Release in electronic version available on the website of the Croatian Bureau of Statistics.

5. Coherence and comparability

5.1. Asymmetry for mirror flows statistics

Not applicable.

5.2. Comparability over time

Data are comparable to those from previous years.

5.2.1. Length of comparable time series

Indicator for this survey is not applicable.

5.2.2. Reasons for break in time series

There are no breaks in time series.

5.3. Coherence – short-term and structural data

Indicator was not computed for this survey.

5.4. Coherence – national accounts

Indicator was not computed for this survey.

5.5. Coherence – administrative sources

Indicator was not computed for this survey.

6. Cost and burden

6.1. Cost

The costs are associated with the data production through material costs and employees' incomes (earnings etc.).

6.2. Burden

The pressure of this survey on the reporting units is minimal.